



SOUTH
KESTEVEN
DISTRICT
COUNCIL

Temporary Customer Service Advisor

2 x 37 Hours per week.

SK2 (£24, 312 per annum, Pro rata) (Holiday pay rolled up)

Fixed Term (18th August 2025 to 26th September 2025) (6 weeks)

If you're looking to join a team that makes a difference every single day, this is the role for you.

People are at the heart of what we do here at SKDC. This role is to support customers face to face, over the phone and via email with enquiries related to our waste collection round restructuring across our district.

As South Kesteven grows, we need to make changes to help us get around all 81,000 bins each week. Changing bin collection days means we can provide a better-quality service for less money. This role will require working as part of a team to support customers by answering questions and giving advice on recycling, changes to collection days etc over the phone, email and face to face.

The role will involve full training on our customer database, telephone system and waste and recycling processes. The role will be split between home and office working in our Grantham office.

We promote hybrid working arrangements to help you live a balanced lifestyle. We also have a modernizing workspace and embrace new technology so that everyone can work efficiently and comfortably.

While this role is temporary, you will be able to apply for any internal vacancy advertised within SKDC. The 2 successful candidates must be able to start on Monday 18th August.

For further information about the role please contact Customer Services
customerservices@southkesteven.gov.uk

Closing date: (Sunday 3rd August)

Interviews to be held w/c 4TH August. Applicants must be able to start on Monday 18th August.

To download a job description and apply for the post, please visit
www.southkesteven.gov.uk/jobs