Tunbridge Wells Borough Council

Person Specification

POST TITLE: Environmental Health Officers

GRADE: Grade 7

SERVICE: Mid Kent Environmental Health Services



CRITERIA	ESSENTIAL	DESIRABLE	HOW IDENTIFIED
EXPERIENCE	Experience working within Environmental Protection specifically: Investigation and resolution of nuisance complaints and service requests across the range of environmental protection activities. Making holistic assessment of initial planning applications from an Environmental Health perspective Responding to license applications from an Environmental Health perspective. Nitrogen dioxide diffusion tube sampling Local site operator duties for an air quality monitoring station including particulate matter and nitrogen dioxide. Water sampling.	Inspection of premises under the Environmental (IPPC) regime Waste crime investigation Investigation and resolution of rodent infestations. Investigation and resolution of private drainage problems Assessment and resolution of filthy and verminous premises.	Application and Interview
QUALIFICATIO NS and Training	A degree (MSc or BSc) in Environmental Health Completion of continued professional development (CPD) related to Environmental protection to maintain skills.	Environmental Health Practitioner (previously EHORB) Membership of the Chartered Institute of Environmental Health	Certification

CRITERIA	ESSENTIAL	DESIRABLE	HOW IDENTIFIED
KNOWLEDGE	Working knowledge of: Environmental Protection Act 1990 particularly in relation to the statutory nuisance provision. Anti-Social Behaviour, Crime and Policing Act 2014 Prevention and Damage by Pests 1949 Building Act 1984 Public Health Act 1961 Clean Air Act 1993 Local Government Miscellaneous Provisions Act 1976 UK planning system IPPC regime Equality and Diversity Awareness		Application and Interview
PRACTICAL & INTELLECTUA L SKILLS	Excellent interpersonal skills to work effectively with councillors, staff, residents, local businesses and other partners, to resolve complaints and service requests. Effective communicator, both verbally and in writing. Able to communicate in a clear and concise manner to peer group and lay people using tack and diplomacy. Good ICT skills including computer literacy, familiarity with GIS systems, databases and a working knowledge of word processing and spreadsheet packages. Sound knowledge and experience in general principles of criminal law and enforcement practice.	IDOX/Uniform system	Application and Interview

CRITERIA	ESSENTIAL	DESIRABLE	HOW IDENTIFIED
	Able to operate analytical equipment, i.e. air quality equipment, calibrate, record data, observe and understand errors, validation and ratification process.		
	Able to prioritise workload and deliver on own work programme.		
DISPOSITION/ ATTITUDE	High degree of integrity. Flexible . Good team spirit and commitment to team working. Works proactively within recognised guidelines Clear thinking, self-reliant and willing to accept responsibility for decisions made. Enjoys working with others and is supportive of their team. Able to cope with confrontational situations and achieve results through negotiation. Good sense of fairness and able to make balanced enforcement decisions.		Application and Interview
	Personal credibility and a positive outlook		
SPECIAL REQUIREMEN TS	Full valid driving licence and access to a car to fulfil the duties as set out in the job description.		Application and Interview
	Able and prepared to work outside normal office hours to meet peak workloads or other contingencies of the post		
	Physically capable of visiting and inspecting industrial, commercial and residential premises.		