

Job Description

Job Title	Emergency Response Worker
Grade	Band G
Reporting To	Head of Service
JD Ref	PC0119G

Purpose

Work directly with children, young people and families to support and supervise in an emergency situation in a variety of settings.

Assist in delivering an emergency response as sessional worker on a rota. This will include evenings and weekends.

Work in partnership with partner agencies to ensure service delivery is effective in safeguarding children and young people.

Help achieve outcomes for children and young people and their families in line with the Wirral plan 2025 Working for brighter futures.

Main Duties And Responsibilities

Behavioural:

- Enjoy, achieve, create impact, and thrive in the role and organisation.
- Live our values in the role and organisation.
- Work independently and demonstrate an ability to adapt their approach to more complex cases.

Communication, Engagement and Training:

- Respond to Children, young people and families' needs in a planned or emergency response.
- Work in partnership across Children's Services and with other agencies to deliver support to Children, young people and families' which is targeted, co-ordinated and meets identified need.
- Deliver individual programmes of support ensuring that vulnerable children, young people and families achieve better outcomes leading to improved life chances.
- Be creative in finding new approaches to engage children, young people and their families.
- Provide safeguarding and support to Children, young people and their families using a range of skills and approaches to engage them to drive positive change.
- Support Children, young people and their families to access identified resources where particular needs have been identified.
- Safeguarding, supporting and on occasion undertaking caring responsibilities for Children and young people in a variety of settings that may include their home, hospital, community, police

station, schools.

- Work collaboratively with other professionals, parents and carers to ensure decisions affecting their children involve them.

Data Analysis and Decision-Making:

- Undertake holistic assessments and observations using the relevant assessment and observation tools (SFEF) which captures the child and families' daily lived experience.

Performance Management:

- Keep up to date with relevant professional training knowledge and skills.

Compliance:

- Adhere to and comply with all relevant corporate policies and procedures including Health & Safety, General Data Protection Regulations (GDPR), Corporate Governance and Code of Conduct.
- Participate in supervision, team meetings and other departmental meetings as and when required.
- Report any concerns including notifying relevant agencies to ensure the safety and well-being of Children and young people.
- Provide accurate, good quality concise reports on IT systems with relevant information using the Supporting Families Enhancing Futures (SFEF) approach that may be court directed.

Other:

- Any other duties commensurate with the grade.

Role Specific Knowledge, Experience And Skills

Qualifications

- NVQ Level 3 or equivalent in a relevant field, i.e. social care, childcare, health, working with families etc
- Have a clean and current enhanced DBS
- Attend relevant training (provided) including SFEF/continuing professional development

Desirable

- NVQ Level 4 or equivalent in a relevant field, i.e. social care, childcare, health, working with families etc

Knowledge & Skills

- An understanding of issues which may impact families, such as, mental health, substance misuse, domestic Abuse and abuse, Child exploitation and poverty
- Ability to form positive relationships with partner agencies with experience of doing so successfully
- Knowledge and understanding of interventions with children, young people and families. Such as parenting skills, Gateway programme; attachment; child development
- Ability to communicate effectively and concisely both orally and written, with a wide



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range of individuals

- Ability to use the SFEF approach when observing children, young people and their parents
- Have good IT skills and the ability to navigate the systems such as Microsoft package
- Ability to recognise and address differing priorities confronting multi-disciplinary working.
- Ability to risk assess and manage potential and actual conflict situations.
- Commitment to anti-discriminatory practice

Desirable

- Knowledge of relevant legislation and legal frameworks

Experience

- Proven experience of directly working with young people aged 0-19 years.
- Following safeguarding procedures.
- Maintaining confidentiality, sharing information appropriately and professionally.
- Exercise emotional intelligence and demonstrate a developing emotional resilience in relation to the job

Desirable

- Experience of the impact of the complex issues affecting children and families

Additional Information

Work flexibly across 7 days including evening, overnight and weekends to meet the needs of children and families.

Health & Safety Considerations:

- Working nights
- Work with VDUs (Video Display Unit) (>5hrs per week)

Approved By: Lynn Campbell - Head of Service

Date Of Approval: 04.10.2022



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