

Person Specification

Post title	Environmental Services Operative (Non-Driver)	Grade	В
Department	Neighbourhoods and Environment	Post ref	EV7099

Competencies

Please refer to the relevant competency framework for more information about the behaviour descriptors for each competency. All competencies within the relevant framework are applicable to the post and the ones that have prioritised for recruitment are detailed below.

Competency framework relevant to the post:	Employee	
	Assessment	
Seeing the big picture	Interview	
Changing Learning and Improving	Interview	
Communicating	Interview/Test	
Team Working	Interview/Test	
Delivering value for money and quality services	Interview	

Skills	Essential / Desirable	Assessment
Good team player	Е	Application Form / Interview
Good interpersonal skills and comfortable talking with members of the public.	Е	Application Form / Interview
Able to understand what constitutes good environmental services and to then ensure everything they do is delivered to this standard.	Е	Application Form / Interview
Adaptable and able to work flexibly across a range of different activities	E	Application Form / Interview

Knowledge	Essential / Desirable	Assessment
A clear understanding of what matters to local residents in terms of environmental quality.	E	Application Form / Interview
An understanding of how to work safely in a constantly changing environment	E	Application Form / Interview
Technical knowledge associated with providing waste and environmental services	D	Application Form / Interview

Experience	Essential / Desirable	Assessment
Experience in Environmental Operations	Е	Application Form / Interview

Qualifications	Essential / Desirable	Evidence
Relevant NVQ or City in Guilds	D	Application Form / Interview

Additional information / other requirements of the post

Equality Act 2010

The ways in which a disabled person meets the criteria for a post must be assessed as they would be after any reasonable adjustments required had been made.

If appropriate, disabled candidates should indicate on the application form if they have needs which should be considered at the shortlisting stage.

Date produced / last amended

January 2024