



## Job Description

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| Job title  | Plumber  | Hours    | 37 hours per week (8.00am – 4.00pm Mon-Thu, 8.00am – 3.30pm Fri) |
| Department | Housing Technical Services – Repairs                                     | Salary   | Up to SK12 (£37,467 per annum)                                   |
| Location   | Mobile Worker based from SKDC Operations Depot, Turnpike Close, Grantham | Contract | Permanent  |

### Main Job Purpose

Maintenance work to council dwellings including reactive and planned work, as required for the Repairs Team within South Kesteven District Council

This role is not politically restricted

### Main Statement of Responsibilities

- To assist in the inspection, diagnosis of faults and repairs
- Duties will include but not exclusive to; repairing/replacing cylinders, guttering and fall pipes, taps, leaks and bursts, blockages, baths, sinks, basins and showers, traps and wastes, soil, waste and overflow pipes, WC pans and cisterns, radiators, pipe work and water services.
- Gas safe certified desirable but not essential
- Use council IT systems to manage and maintain repairs details.
- Out of Hours cover when required for emergency repairs.

#### Multi Skill 1

- Carry out additional non plumbing works associated with a plumbing task e.g. fitting a new bath panel, making good tiling.

#### Multi Skill 2

- Carry out work associated with other trades to a competent level e.g., joinery, bricklaying, decorating.

### Core values

**Our vision is to “be the best district in which to live, work, and visit.” To achieve this promise, we are building an organisation with a strong internal culture. Our values determine how we behave and deliver services to our residents and businesses and how we interact with each other, and we believe that our values are just as important as skills.**

#### They focus attention on seven areas:

- **Accountability**, which means ensuring that everyone at every level is responsible of what they do and takes ownership for their actions and decisions.
- **Flexibility**, which means working in different ways, at different times and in different places to meet the needs of our residents and businesses.



- **Agility**, which means working together to get the job done, using our skills to get the best outcome for our residents and businesses.
- **Equity**, which means ensuring that we treat each other with respect, irrespective of rank, position, or status. This echoes our commitment to provide consistently good services to both our internal and external customers.
- **Networking**, which means that as a council we recognise that ours is not the only voice or opinion. We embrace the views of others and use formal and informal networks to improve performance and ensure the solutions we deliver meet the needs of our customers.
- **Always learning**, means sharing knowledge, skills, and expertise to enable the council to go from strength to strength and learn from everything we do.
- **Talent**, means harnessing the incredible ability that is within the council and valuing the contribution that everyone can make.



**Flexibility**

Some flexibility in the working hours will be required from time to time. This job description is not intended to be exhaustive. The post holder will be expected to adopt a flexible attitude to duties which may have to be varied (after discussion with the post holder) subject to the changing needs of the organisation.

**Person Specification**

**Relevant Experience, Skills and Knowledge**

- Essential
- Evidence of skill in plumbing work
  - IT Literate
  - Demonstrate sufficient breadth of experience in the plumbing industry to satisfy the requirements of the post.
- Desirable
- Evidence of skill in gas work
  - Evidence in other trade skills – multi tasking
  - Experience working within a Local Authority.

**Relevant Qualifications**

- Essential
- City and Guides Craft Certificate
  - Full driving licence



- Good basic standard of education or equivalent qualification or appropriate previous experience in a similar role.

Desirable

- Gas Safe certified
- Asbestos training
- Qualifications in other trade areas

**Communication and Interpersonal Skills**

Essential

- Manages time effectively and delivers against agreed objectives.
- Communicates clearly using straightforward language.
- Able to work with others to get the job done well.
- Able to challenge the norm and find ways to improve.
- Evidence of continuous learning
- Take personal responsibility for own work and focuses on solutions and action to ensure agreed objectives are met.
- Respond to customer's needs and learn from feedback to improve the customer experience.
- Treat all individuals with respect and dignity.
- Accurate use and recording of data.
- Ability to adopt an ordered, systematic and thorough approach to work tasks and record keeping
- Flexibility in terms of hours and duties
- Willingness to participate in emergency callouts.