



Ribble Valley
Borough Council
www.ribblevalley.gov.uk



Excellent
pension scheme



Training and
development



Generous annual
leave entitlement



Christmas
leave



Flexible
working hours



Annual
pay review



Employee assistance
programme



Family friendly
policies



Staff discount at
Ribblesdale Pool

Crisis and Resilience Officer

Council Offices – Clitheroe

Reference: EDP119

Pay: Scale 3 (scp 7-8) £26,403 to £26,824 per annum pro rata

Hours: 18.5 hours per week

Contract: 3 year fixed term contract

Join our team and make a real difference in the lives of Ribble Valley residents. We are seeking a dedicated and compassionate individual to support local people in accessing the financial help they are entitled to and improving their long-term financial resilience.

In this role, you will work closely with residents to identify unclaimed benefits and ensure they are receiving all available financial support. You will provide guidance and practical assistance to help individuals and families better manage their finances and build stability for the future.

A key part of the role involves assessing applications to the Council's Crisis and Resilience Fund, including those relating to essential needs such as heating oil. You will make informed decisions, provide appropriate support, and ensure funds are allocated fairly and effectively.

You will also collaborate with partner organisations, encouraging and managing referrals into the Crisis and Resilience Fund to reach those most in need.

We are looking for someone with strong communication skills, empathy, and attention to detail, who is committed to supporting vulnerable residents and improving community wellbeing.

Join us to receive a host of benefits such as flexible working hours (flexitime scheme in operation), generous leave entitlement, occupational pension scheme and training/development opportunities.

Closing date: Tuesday 28 April 2026

Interview date: Monday 11 May 2026



Guaranteed interview if all essential criteria are met.

We are an equal opportunity employer and applications are welcome from all minority groups.



To apply online: ribblevalley.gov.uk/jobs

Other ways to apply: For a paper application pack, send your contact details and vacancy reference number to HR@ribblevalley.gov.uk or call 01200 414596 (24-hour answerphone)

Reasonable adjustments: For any part of the recruitment process, please email us or provide further information on your application form.

Right to close early: We reserve the right to close job vacancies before the deadline, so please apply early to avoid disappointment.