



Person Specification

Post title	Apprentice – Gas & Plumbing Engineer	Grade	
Department	Responsive & Voids – Vale Road depot	Post ref	

Competencies

Please refer to the relevant competency framework for more information about the behaviour descriptors for each competency. All competencies within the relevant framework are applicable to the post and the ones that have prioritised for recruitment are detailed below.

Competency framework relevant to the post:	Employee Assessment
Delivering value for money and quality services	Interview
Communication	Interview
Team working	Interview

Skills	Essential / Desirable	Assessment
Excellent communication skills to listen, understand, and interpret instructions clearly and logically from a manager or trade mentor and to verbally interact with varying stakeholders	Essential	Interview/Application
Good interpersonal and customer service skills - face to face	Essential	Interview/Application
Strong numerical, logical, and analytical skills to understand measurements and carry out necessary gas calculations	Essential	Interview/Application
Motivated to learn and develop relevant technical areas of knowledge and skills and fulfil the Level 3 apprenticeship programme	Essential	Interview/Application
To work positively and effectively as part of a repairs team with a can-do attitude	Essential	Interview/Application
High level of technical attention to detail, precision, and taking pride in your work	Essential	Interview/Application

Knowledge	Essential / Desirable	Assessment
To be competent in the use of basic Microsoft packages and have good IT skills	Essential	Interview/Application

Experience	Essential / Desirable	Assessment
Experience or knowledge of gas – plumbing / construction disciplines through school study, hobbies, work experience, or DIY	Desirable	Interview/Application
Experience of working collaboratively as part of a team environment (e.g., in school, sports, hobbies, or employment)	Essential	Interview/Application
Basic experience using hand tools or measuring equipment safely in a work, educational, or home setting	Desirable	Interview/Application

Qualifications	Essential / Desirable	Evidence
GCSE Grade 4/C or above (or equivalent Level 2 Functional Skills) in both English and Mathematics	Essential	Interview/Application

Additional information / other requirements of the post
• Applicants must not have already completed a Level 3 Plumbing and Domestic Heating Technician apprenticeship standard or equivalent qualification. • The applicant must be working towards, or willing to work towards successfully obtaining a full UK driving licence.

Date produced / last amended
July 2026