STROUD DISTRICT COUNCIL
www.stroud.gov.uk

PERSON SPECIFICATION

November 2024

Job Title:	**Multi-Trade Operative**
Grade:	**Stroud 4**
Responsible to:	**Team Leader**
Service Area:	**Housing Contracts**
Post Number:	**Ten**

ESSENTIAL CRITERIA

QUALIFICATIONS

- NVQ City and Guilds Level 3 in a recognised trade
- Possession of a Full, current manual driving licence

EXPERIENCE

- Demonstrable experience of delivering a repairs and maintenance service with a track record of achievement
- Out of hours and lone working experience
- Demonstrable skills in trade areas
- Experience of working in a customer facing role
- Excellent technical ability, with good knowledge of the appropriate quality standards and building regulations
- Able to diagnose defects in multiple trade areas
- Must be able to complete works in accordance with trade qualifications, demonstrating a wide range of trade skills in addition to primary trade – (plastering, tiling, plumbing, carpentry, glazing, fencing, ground works)
- Physically able to carry out competently the duties of an operative
- Current Health & Safety Training certificates (including, but not limited to, Asbestos Awareness, Working at Height, Manual Handling & Risk Assessments)

SKILLS & KNOWLEDGE

- Ability to communicate information clearly and effectively
- Ability to record detailed and accurate repairs information relating to repair inspections or completed repair jobs
- Good knowledge of building repairs
- Sound knowledge of H&S
- Organised with an attention to detail
- Good numerical and analytical skills
- Excellent problem solving capability relating to building repairs
- Ability to use IT solutions for remote working

PERSONAL ATTRIBUTES

- Respectful positive and professional
- Confident, independent and proactive
- Possess a can do attitude
- Possess and ability to creatively problem solve issues
- Willingness to learn and develop additional skills

OTHER

- Committed to working for an employer that values diversity and equality of opportunity
- Willing to undertake additional training or vocational qualifications as required

DESIRABLE CRITERIA

QUALIFICATIONS

- PASMA Mobile Tower
- CAT Scan (Permit to Dig)
- Information Technology – prior use or understanding of mobile PDA/Tablet devices
- PA1/PA6 training in the safe use of Pesticides

EXPERIENCE

- Worked in a social housing environment
- Supervisory skills
- Carryout assessment and installation of adaptations

SKILLS & KNOWLEDGE

- CDM 2015
- HHSRS

SDC VALUES & BEHAVIOURS

1. **Valuing our People**
   We expect you to genuinely value people by treating them with respect, fairness, and dignity. Show us that you are committed to fostering an inclusive work environment where everyone feels valued and empowered to contribute their unique skills and perspectives.

2. **Making a Difference**
   We are seeking individuals who are passionate about public service and have a strong sense of social responsibility. Show us your commitment to positively impacting the lives of our residents and the wider community through your work. We want candidates who are dedicated to making a positive difference and contributing to the betterment of our society.

3. **Aiming High**
   We want you to demonstrate a proactive and forward-thinking mindset. Show us that you strive for excellence and continuously seek opportunities for growth and improvement. We value candidates who are willing to challenge the status quo, set ambitious goals, and pursue innovative solutions to achieve outstanding results.

4. **Being one Council**
   Collaboration, teamwork, and effective communication are essential to our success. Demonstrate your understanding of the value of working together towards shared goals. Show us that you can build positive relationships, work well in a team, and contribute to a harmonious and cohesive work environment.