SOUTH KESTEVEN DISTRICT COUNCIL

Job Description

Job title	Street Scene Operative	Hours	37 hours per week
Department	Street Scene	Salary	SK3MS (£26,058 per annum)
Location	Grantham / Stamford	Contract	Permanent

Main Job Purpose

The Street Scene service is responsible for the provision of high service standards in relation to grounds maintenance and street cleansing across the district. The service aims to maintain a clean and tidy district through a range of planned and responsive works.

This role forms part of a team which is responsible for the delivery of several front-facing tasks aimed at creating and maintaining a clean and green environment, ensuring South Kesteven remains the 'best district to work, live and visit'.

This role is not politically restricted.

Main Statement of Responsibilities

- Carry out street cleansing and grounds maintenance duties in accordance with customer requirements and service specifications, which include but are not limited to:
  - Grass and hedge cutting, shrub bed maintenance, garden clearance and fencing repair and replacement.
  - Cemetery operations to include digging and maintenance of graves and other related tasks.
  - Graffiti removal, street sweeping, including using a compact sweeper, and removal of litter, detritus and animal waste, removal of fly tipping and emptying of litter/dog bins
- Operate a range of tools and equipment, including power tools and light plant machinery
- Drive work vehicles/tow trailers as required and in accordance with driver licence categories
- Act always in accordance with the Health and Safety at Work Act and the SKDC Health and Safety policy
- To be responsible for your own health and safety and to ensure that your actions do not endanger yourself, your work colleagues or anyone who may be present within your working environment
- To ensure that the correct PPE equipment is maintained and worn at all times
- To ensure all operational paperwork is completed as per relevant procedures and accurate records are maintained
- To operate as a member of a team by undertaking an allocation of work as determined by the Supervisor/ Chargehand or another authorised person
- Ensure all scheduled grounds maintenance and street cleansing operations within the local area are completed to the required standard
- To undertake the driving and operation of specialised and high-value vehicles such as tractors, compact sweepers, and ride-on mowers, also to operate plant and ancillary equipment as required
- To deal with customers in a responsible and professional manner
- To undertake any relevant training/instruction to carry out the required duties

Core values

Our vision is to "be the best district in which to live, work, and visit." To achieve this promise, we are building an organisation with a strong internal culture. Our values determine how we behave and deliver services to our residents and businesses and how we interact with each other, and we believe that our values are just as important as skills.

They focus attention on six areas:

Trust

- We act with credibility, professionalism, and integrity in all that we do.
- An important guiding principle in the Council's operations and decision-making process, Trust is found in all relationships; from colleagues, Members, and building our residents' trust.

Empowerment

- Committed to creating an environment where colleagues are encouraged and supported to take initiative.
- A culture of collaboration and teamwork where everyone is encouraged to share ideas, contribute and work together.

Accountability

- Taking responsibility for our actions and operating in a transparent manner.
- Being responsible for our own performance.

Making a Difference

- Addressing the complex challenges we face with innovative solutions.
- Driven by a purpose to create a positive impact and improve the lives of residents and the community of South Kesteven.

Supportive to All

- Putting residents at the heart of everything we do.
- Being an inclusive Council that values and celebrates diversity.

Kindness

- Empathy and understanding of others.
- Treating everyone with respect.



Flexibility

Flexibility in the working hours will be required from time to time and based on service demands such as severe weather incidents. This job description is not intended to be exhaustive. The post holder will be expected to adopt a flexible attitude to duties which may have to be varied (after discussion with the post holder) subject to the changing needs of the organisation.

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Person Specification

Relevant Experience, Skills, and Knowledge

Essential

- Previous experience of working in the same (or similar) working environment
- Able to undertake the physical requirements of the role
- A general awareness of health and safety within the workplace
- Customer-focused, as the role is undertaken in the public realm

Desirable

- Experience in operating a range of hand and power tools
- Experience of working in a team environment
- Knowledge of the local geographical area
- Customer service skills

Relevant Qualifications

Essential

- Full car driving licence

Desirable

- Driving licence for larger vehicles (7.5 tonnes)

Communication and Interpersonal Skills

Essential

- Understand written and verbal instructions
- Confident completing paperwork
- Proactive and positive with a determination to achieve high service standards